

## **Oklahoma Turnpike Authority**

3500 Martin Luther King Avenue P.O. Box 11357 Oklahoma City, OK 73136-0357

## **Contact: Jack Damrill**

OTA Public Information Officer W-405.425.3610 C-405.206.0005 jdamrill@pikepass.com

FOR IMMEDIATE RELEASE: September 28, 2011

## PIKEPASS OPERATIONS RESUME AFTER FIRE

(OKLAHOMA CITY, OK) - Pikepass operations have resumed Wednesday after a fire destroyed the Customer Service Center on Monday night.

Pikepass Customers will be able to conduct normal business by calling 1-800-745-3727 during the hours of 8 a.m. to 6 p.m. The call center hours have been extended to help customers with additional questions they may have about their accounts. The Pikepass Customer Service Center will open for walk-in customers on Wednesday afternoon in the same plaza as the old Pikepass Store.

All customer account information was secured and backed up to a secure file before Monday's fire as is the practice each night after the close of business. In addition, the Oklahoma Turnpike Authority suffered no revenue lose due to the fire and customers traveling the turnpike system should see no difference.

"It's a credit to our staff that we were able to get back online and be able to help our customers with their business Tuesday afternoon just hours after the fire," said Tim Stewart, OTA Deputy Director. "Our customers will see no significant change in the business they have to conduct with our Pikepass Center."

As always, online services are available at www.pikepass.com and remained uninterrupted.